



**DARLINGTON**

Borough Council

# Adults Scrutiny Committee Agenda

9.30 am, Tuesday, 23 August 2022

Council Chamber, Town Hall, Darlington DL1 5QT

**Members of the Public are welcome to attend this Meeting.**

1. Introductions/Attendance at Meeting
2. Declarations of Interest
3. To Approve the Minutes of the Meeting of this Scrutiny Committee held on 21 June 2022  
(Pages 3 - 4)
4. Adult Social Care ("People At The Heart of Social Care") Reform Programme and Fair Cost of Care Exercises – Presentation of the Assistant Director – Adult Services  
(Pages 5 - 18)
5. Performance Indicators End of Year Report 2021-22 – Report of the Assistant Director – Adult Services  
(Pages 19 - 36)
6. Work Programme – Report of the Assistant Director Law and Governance  
(Pages 37 - 50)
7. SUPPLEMENTARY ITEM(S) (if any) which in the opinion of the Chair of this Committee are of an urgent nature and can be discussed at this meeting
8. Questions



**Luke Swinhoe**  
**Assistant Director Law and Governance**

**Monday, 15 August 2022**

**Town Hall**  
**Darlington.**

**Membership**

Councillors Mrs Culley, Curry, Donoghue, Holroyd, Johnson, B Jones, Layton, M Nicholson, Mrs H Scott and A J Scott.

If you need this information in a different language or format or you have any other queries on this agenda please contact Paul Dalton, Elections Officer, Operations Group, during normal office hours 8.30 a.m. to 4.45 p.m. Mondays to Thursdays and 8.30 a.m. to 4.15 p.m. Fridays

## ADULTS SCRUTINY COMMITTEE

Tuesday, 21 June 2022

**PRESENT** – The Mayor; Councillors Mrs Culley, Donoghue, Holroyd, Johnson, Layton, M Nicholson and Mrs H Scott.

**APOLOGIES** – Councillors B Jones and A J Scott.

**OFFICERS IN ATTENDANCE** – Christine Shields (Assistant Director Commissioning, Performance and Transformation) and Paul Dalton, Elections Officer.

### **AD1 APPOINTMENT OF CHAIR FOR THE MUNICIPAL YEAR 2022/2023**

**RESOLVED** - That Councillor Donoghue be appointed Chair of this Committee for the Municipal Year 2022/23.

### **AD2 APPOINTMENT OF VICE-CHAIR FOR THE MUNICIPAL YEAR 2022/2023**

**RESOLVED** - That the Mayor be appointed Vice-Chair of this Committee for the Municipal Year 2022/23.

### **AD3 TO CONSIDER THE TIMES OF MEETINGS OF THIS COMMITTEE FOR THE MUNICIPAL YEAR 2022/2023 ON THE DATES AGREED IN THE CALENDAR OF MEETINGS BY CABINET AT MINUTE C100/FEB/2022**

**RESOLVED** – That meetings of this Committee for the Municipal Year 2022/23, be held at 9.30 a.m. on the dates, as agreed on the calendar of meetings by Cabinet at Minute C100/Feb/2022.

### **AD4 DECLARATIONS OF INTEREST**

There were no declarations of interest reported at the meeting.

### **AD5 TO APPROVE THE MINUTES OF THE MEETING OF THIS SCRUTINY COMMITTEE HELD ON 26 APRIL 2022**

**RESOLVED** – That the Minutes of this Committee held on 26 April 2022, be approved as a correct record.

### **AD6 WORK PROGRAMME 2022-2023**

Members gave consideration to Work Programme items scheduled to be considered by this Scrutiny Committee during 2022/23, and to any additional areas that Members would like to be included.

Members agreed to undertake some work on the increased cost of living, and its impact on both Adult Social Care staff and service users; receive an update on dementia care services; requested a six-month update on the relocation of the Reablement Unit; receive an update on the Drug and Alcohol Abuse Service; and expressed interest in hearing from a Nursing

Home Manager. Members also agreed to the formation of a Task and Finish Group to examine those Care Homes in Special Measures.

**RESOLVED** – That the Work Programme be updated accordingly.

# Adult Social Care (“People At The Heart Of Social Care”) Reform Programme and Fair Cost of Care Exercises

Page 5

August 2022



**DARLINGTON**  
Borough Council

Agenda Item 4

# Overview

The Government have published a set of mutually reinforcing reforms which include:

- the Health and Social Care Act 2022,
- **Health and social care integration: joining up care for people, places and populations-** a white paper which is part of the government's commitment to transform the delivery of care in England following the Prime Minister's announcement on reforms for health and social care through the Build Back Better: Our Plan for Health and Social Care and
- the adult social care reform white paper- People at the Heart of Care.



# The Health and Social Care Act 2022

- **Return of CQC assessment of council adults' services**
- **Secretary of state default powers in relation to adult social care**
- **Removal of delayed discharge regime**
- **Integrated care boards and integrated care partnerships**
- **Duty to co-operate**
- **Adult social care provider payments**
- **Cap on care costs**
- **New safeguarding body**
- **Mandatory learning disability and autism training**
- **Professional regulation**
- **Information sharing and standards**



# Key elements for Adult Social Care

1. Charging reforms
2. Fair cost of care- market capacity and sustainability
3. CQC Assurance framework
4. Integrated Care Partnerships





# 1. Charging Reform Requirements

There are four separate elements:

- increased assessments, reviews, and care management responsibilities.
- an increase in both the lower and higher thresholds which affect when the public sector starts to pay for care and how much it contributes.
- the introduction of the cap which limits the amount that individuals might contribute towards their cap.
- the implementation of Section 18 (3) of the Care Act for those in care homes. This means that self-funders can ask the local authority to commission care at local authority fee levels which would be at the local Fair Cost of Care



## 2. People at the Heart of Care White Paper and Fair Cost of Care (FCOC) Exercises

The white paper sets out an ambitious 10-year vision for how support and care in England will be transformed and revolves around 3 objectives:

- People have choice, control and support to live independent lives
- People can access outstanding quality and tailored care and support
- People find adult social care fair and accessible

Local Authorities have a duty to promote efficient and effective care market ensuring services are diverse, sustainable, and high quality for the local population, including those who pay for their own care

Paying below a FCOC risks undermining local markets, creates unfairness, affects sustainability and, at times, can lead to poorer quality outcomes for those who receive these services.



# Fair Cost Of Care Exercises

**All councils must complete Cost of Care (CoC) exercises for 65+ care homes and 18+ domiciliary care by 14 October 2022.** Exercises will need to accurately reflect local costs such as staff pay and travel time.

**All councils must complete a Market Sustainability Plan (MSP)** – a 3-year strategic plan for how councils will influence local social care sector to meet local needs.

- A final market sustainability plan, which sets out how the local authority will move towards the fair cost of care calculated in their exercise as part of their 2023 to 2024 budget setting process, is to be submitted in **February 2023.**

The MSP must include information on:

- Current challenges and local circumstances
- Existing fee position, cost of care exercises and expected implications of 18(3)
- Future approach and models of care and how the council will move towards sustainable fee rates

**All councils must submit a spend report detailing how the 2022/23 funding is to be spent.**



## 3. CQC Assurance Framework

Return to inspections of Adult Social Care.

Inspections start from April 2023.

Ratings may or may not be re-introduced.

4 key themes:

1. Working with people (inc unpaid carers) - assessing needs, care planning and review, direct payments, charging policy, supporting people to live healthier lives, prevention, well-being, information and advice
2. Providing support – market shaping, commissioning, workforce capacity and capability, integration and partnership working
3. Ensuring safety - safeguarding enquiries, reviews, Safeguarding Adult Board, safe systems and continuity of care, safe systems and continuity of care
4. Leadership - culture, strategic planning, learning, improvement, innovation, governance, management and sustainability.

Each of the themes has several quality statements and 'I' statements within it



# 4. Integrated Care Board

- **Integrated Care Boards (ICBs)** are statutory ORGANISATIONS that bring NHS and care organisations together locally to improve population health and establish shared strategic priorities within the NHS.
- Established from July 1<sup>st</sup> and replace Clinical Commissioning Groups and succeed Sustainability and Transformation partnerships.
- **The Main objective is to Improve outcomes in population health and health care by:**
  1. Use of digital and data
  2. Strategic commissioning
  3. Partnerships
  4. Delivering Value for Money and Productivity



# What does it mean for Darlington Borough Council?

- Significant practice changes – workforce, training, financial assessment
- Costs and capacity
- Resourcing Requirements
- Funding from Government
- Timescales
- Communication to public, members, partners





# Understanding the costs

- Increased annual price and pay inflation above previous budget planning assumptions in line with a local authority's overall increased expenditure on adult social care services (including implications of the Fair Cost Of Care )
- Increased resources required to manage contacts / enquiries from residents and provide information, advice and advocacy. This is likely to include both increased internal resources and potentially increases to the scale of contracts with external organisations for these services (typically provided by the voluntary sector).
- The need to implement and maintain new systems or adaptations to existing systems to enable Care Accounts to be set up and people's metering towards the cap to be tracked. These systems will then need to be integrated with the main adult social care system to enable a smooth transition when people reach their cap.



- Potential increases to adult social care debt, as people may be less willing to pay charges before they reach their cap and subject to policy decisions the total amount local authorities bill may increase (dependent in part on whether local authorities can pay people direct payments net of assessed charges).
- Increased resources required in other parts of the Council, for instance Finance, Procurement, Legal services, Communications and website information, both during the implementation and for potentially ongoing.





# National Funding for the Reforms

- To support their 10-year vision, the Government have provided the following funding streams (the main ones of which are outlined below) :

To support the undertaking of the FCOC Exercises, 3 tranches of funding totalling £1.4bn will be allocated to Councils which will be distributed using the adult social care relative needs formula, as is used for the Social Care Grant and iBCF.:

- In 2022/23 - £162m – up to 25% of this funding can be used to by councils to support work on cost of care and 18(3) with 75% expected to go to providers through increased rates
- In 2023/24 - £600m – 100% is expected to go to providers through increased rates
- In 2024/25 - £600m – 100% is expected to go to providers through increased rates



# Actions:

- Report to COE- Implementation of Fair Cost of Care/Reforms Detailing -Implications, risks, timeline and requesting resources required
- Programme management team established and plan of action agreed.
- Fair Cost of Care exercise undertaken. Work on estimating increased cost of providing care/implications/future resources required.
- Communication strategies to be developed and initiated.
- Regular updates to Scrutiny and COE.
- Baseline assessment of Adult Social Care teams



**ADULTS SCRUTINY COMMITTEE  
23 AUGUST 2022**

**PERFORMANCE INDICATORS END OF YEAR REPORT 2021-22**

**Purpose of the Report**

1. To provide Members with performance data against key performance indicators for 2021-22.

**Report**

**Performance summary**

2. This report provides performance information in line with an indicator set and scrutiny committee distribution agreed by Monitoring and Coordination Group on 4 June 2018, and subsequently by scrutiny committee chairs.
3. The indicators included in this report are aligned with key priorities and the majority are used to monitor the Corporate Plan. Other indicators may be referenced when appropriate in narrative provided by the relevant assistant directors, when providing the committee with performance updates.
4. Twelve indicators are reported to the committee, ten on a 6 monthly basis and two annually.
5. Performance of the ten indicators reported at the end of 2021/22:

- a) two indicators are showing performance better than at this time last year:

ASC 002	(ASCOF 2A-2) Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care per 100,000 of the 65+ population
ASC 019	Percentage of people who have no ongoing care needs following completion of provision of a reablement package.

- b) four indicators are showing performance which has slightly reduced from this time last year, they are still continuing to be monitored and managed.

ASC 003	(ASCOF 2A-1) Adults aged 18 - 64 admitted on a permanent basis in the year to residential or nursing care homes, per 100,000 population
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ASC 045	(ASCOF 1G) Proportion of adults with a learning disability who live in their own home or with their family
ASC046	(ASCOF 1E) Proportion of adults with learning disabilities in paid employment
ASC049	(ASCOF 1C (1a)) Proportion of people using social care who receive self-directed support

c) one indicators performance is the same as this time last year.

ASC 050	(ASCOF 1C (1b)) Proportion of carers using social care who receive self-directed support
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d) three indicators are not comparable, and are reviewed as a point in time.

ASC 208	Number of Safeguarding concerns (initial enquiries) started - year to date
ASC 209	Number of Safeguarding concerns (initial enquiries) started - per month
ASC 211	Number of strategy meetings undertaken i.e. concerns progressed to strategy per month

6. More information relating to some of the indicators referenced in this report can be found in **Appendix 1**.
7. The 2 indicators that are recorded annually are ASC054 (The proportion of people who use Adult Care services who find it easy to find information about services) and ASC055 (The proportion of people who are carers who find it easy to find information about services). Neither of these indicators are included as there were no annual surveys completed in 2021/22 due to the corona pandemic.
8. This Scrutiny Committee performance report is compiled by Sharon Raine. All queries regarding the format of this report should be addressed to [Sharon.raine@darlington.gov.uk](mailto:Sharon.raine@darlington.gov.uk)

### Recommendations

9. It is recommended that performance information provided in this report is reviewed and noted, and relevant queries raised with appropriate assistant directors

**Joss Harbron, Assistant Director – Adult Services**

### Background papers

Background papers were not used in the preparation of this report.

S17 Crime and Disorder	This report supports the Councils Crime and Disorder responsibilities
Health and Well Being	This report supports performance improvement relating to improving the health and wellbeing of residents
Carbon Impact and Climate Change	There are no implications within this report
Diversity	This report supports the promotion of diversity
Wards Affected	This report supports performance improvement across all Wards
Groups Affected	This report supports performance improvement which benefits all groups
Budget and Policy Framework	This report does not represent a change to the budget and policy framework
Key Decision	This is not a key decision
Urgent Decision	This is not an urgent decision
Council Plan (replaced One Darlington: Perfectly Placed)	This report contributes to the Council Plan by involving Members in the scrutiny of performance relating to the delivery of key outcomes for Adults
Efficiency	Scrutiny of performance is integral to optimising outcomes.
Impact on Looked After Children and Care Leavers	This report has no impact on Looked After Children or Care Leavers

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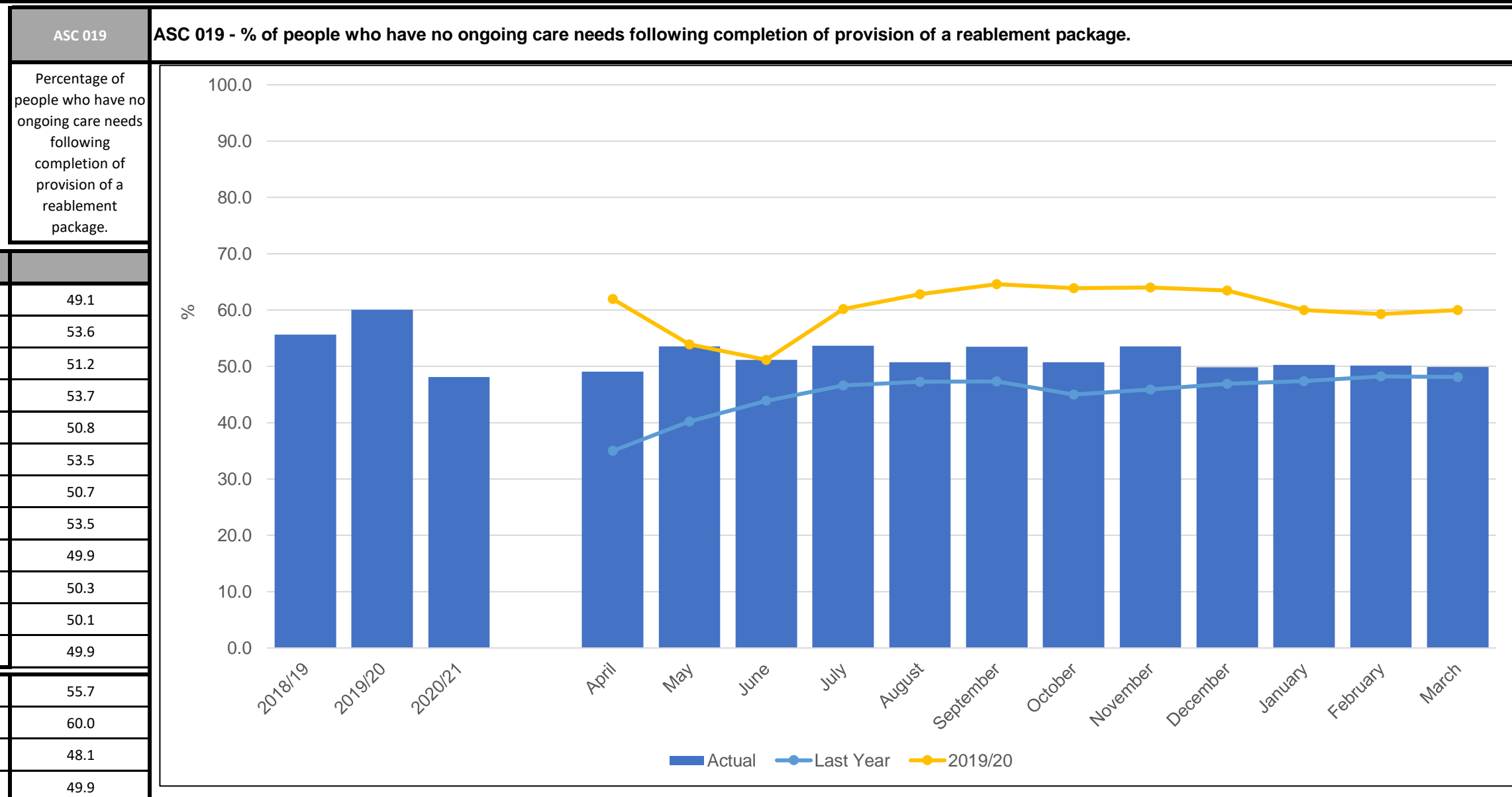


**DARLINGTON**  
Borough Council

## **Adult Social Care**

# End of Year Scrutiny Performance Report 2021-22

MANAGING DEMAND	
ASC 019	% of people who have no ongoing care needs following completion of provision of a reablement package.
DEFINITION	<p>ASC 019 – Percentage of people who have no ongoing care needs following completion of provision of a reablement package (Bigger is better)</p> <p><b>Numerator:</b> Of those in the denominator, those who have had a completed reablement review with outcomes of 'No Services Provided or Identified, Long Term Support Ended, Universal Services/Signposted'</p> <p><b>Denominator:</b> The total number of clients completing a reablement package during the period</p>
Performance Analysis	<p>Since April the percentage of clients who have completed a reablement package with an outcome of 'No Service Provided or Identified, Long Term Support Ended or Universal Services /Signposted is 49.9%. In terms of actual numbers out of the 415 clients who have completed a reablement package 207 had no ongoing care needs.</p> <p>The current performance of 49.9% is lower than the same period during 2019/20 (60%). During Quarter 4, the performance was 47%. This is lower than the same period last year of 50% and 2019/20 of 60%.</p> <p>There has been an increase in the level of dependency, with a rise in the number of individuals requiring allocation to a social worker rather than a reablement coordinator. Also due to the continued fall in the availability of service provision from private providers there has also been an increase in the number of clients referred to the service whose needs are not suitable for reablement.</p> <p>To mitigate the pressure and increase capacity within RIACT, the OT's and CAO's in the team are covering triage to free up social workers availability.</p>





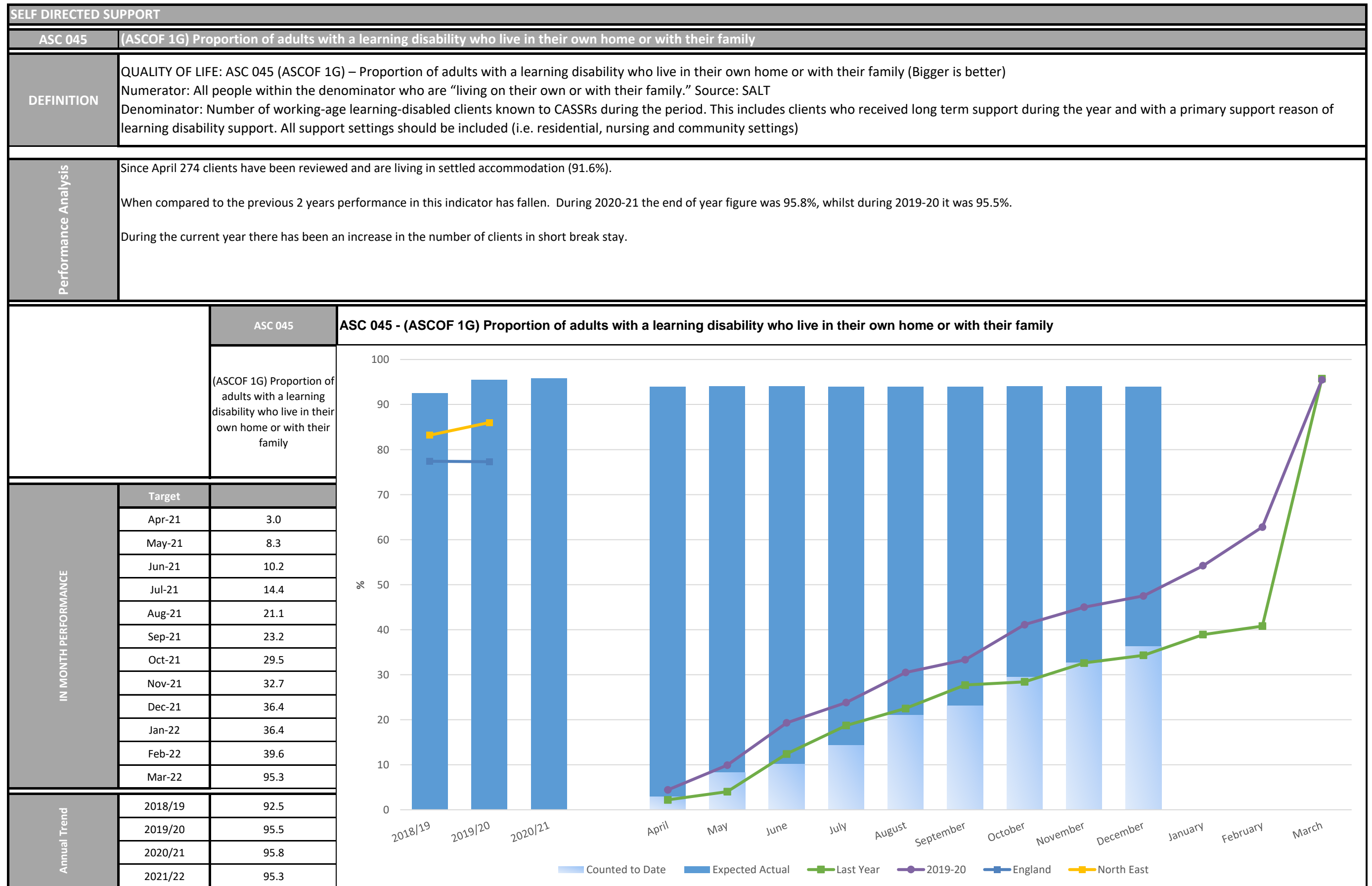
**MANAGING DEMAND**

**ASC 019 - Percentage of people who have no ongoing care needs following completion of provision of a reablement package**

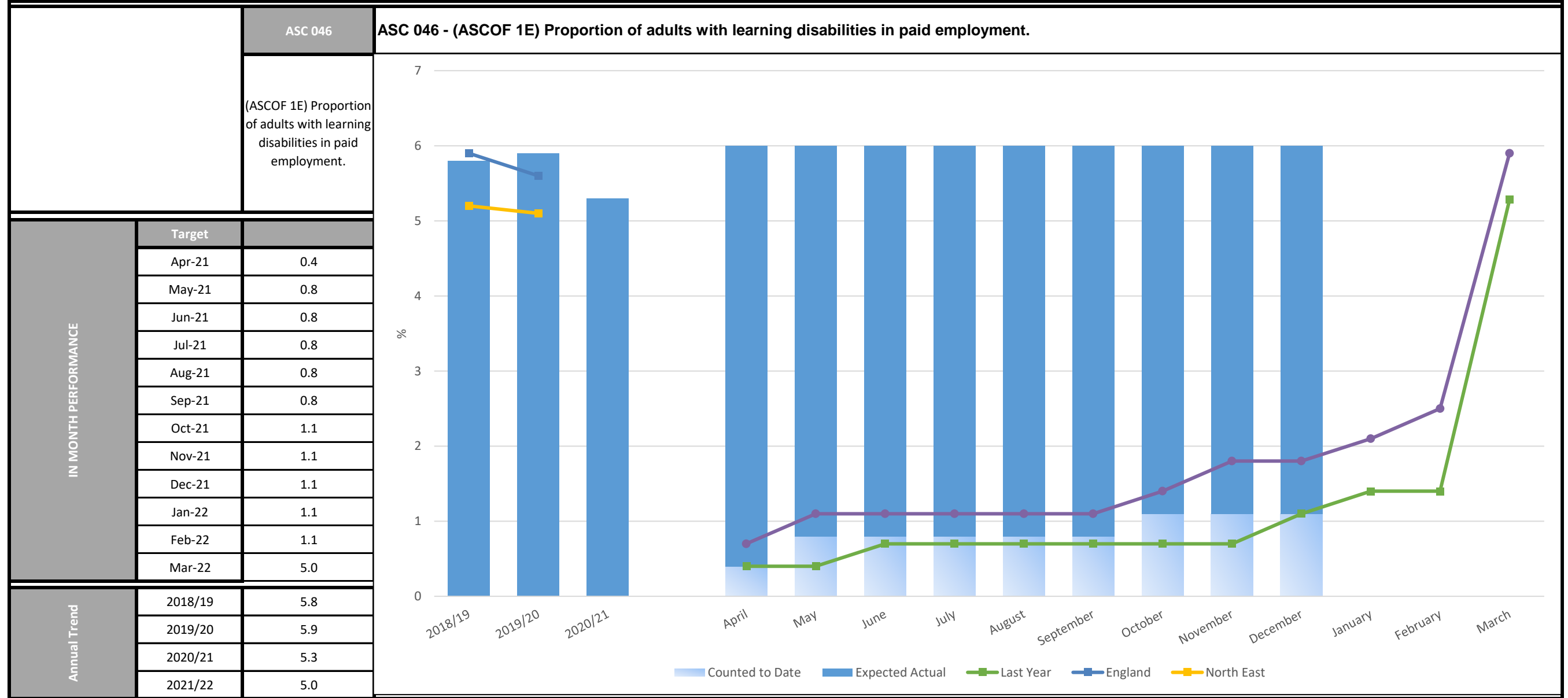
<b>DEFINITION</b>	<p><b>ASC 019</b> – Percentage of people who have no ongoing care needs following completion of provision of a reablement package (Bigger is better)</p> <p><b>Numerator:</b> Of those in the denominator, those who have had a completed reablement review with outcomes of 'No Services Provided or Identified, Long Term Support Ended, Universal Services/Signposted'</p> <p><b>Denominator:</b> The total number of clients completing a reablement package during the period</p>
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Monthly breakdown of figures 21-22			
	Total no of clients completing reablement	No of clients with no ongoing care needs	Percentage of clients completing packages and outcomed with no ongoing care needs
April	55	26	47%
May	31	18	58%
June	46	21	46%
July	36	22	61%
August	38	17	45%
September	36	21	58%
October	45	17	38%
November	43	10	23%
December	34	15	44%
January	37	17	46%
February	35	18	51%
March	45	18	40%

Monthly breakdown of figures 20-21			
	Total no of clients completing reablement	No of clients with no ongoing care needs	Percentage of clients completing packages and outcomed with no ongoing care needs
April	57	20	35%
May	33	14	42%
June	36	18	50%
July	40	23	58%
August	37	19	51%
September	28	14	50%
October	47	15	32%
November	43	17	40%
December	33	16	48%
January	58	21	36%
February	42	23	55%
March	61	27	44%



SELF DIRECTED SUPPORT	
ASC 046	(ASCOF 1E) Proportion of adults with learning disabilities in paid employment.
DEFINITION	<p>QUALITY OF LIFE: ASC 046 (ASCOF 1E) Proportion of adults with learning disabilities in paid employment. (Bigger is better)</p> <p>Numerator: All people within the denominator, who are in employment. Source: SALT</p> <p>Denominator: Number of working-age learning-disabled clients known to CASSRs during the period. This includes clients who received long term support during the year and with a primary support reason of learning disability support. All support settings should be included (i.e. residential, nursing and community settings)</p>
Performance Analysis	<p>Since April 15 clients have been reviewed and are in employment (5%)</p> <p>When compared to the previous 2 years performance in this indicator has fallen. During 2020-21 the end of year figure was 5.3%, whilst during 2019-20 it was 5.9%.</p> <p>A couple of individuals who were employed during the previous 2 years have retired</p>



SELF DIRECTED SUPPORT		
ASC 049	(ASCOF 1C (1a)) Proportion of people using social care who receive self-directed support	
DEFINITION	QUALITY OF LIFE: ASC 049 (ASCOF 1C (1a)) – Proportion of people using social care who receive self-directed support (Bigger is better) Numerator: The number of users receiving either a) Direct Payment, b) Part Direct Payment or c) CASSR managed Personal Budget at the year-end 31st March: SALT Denominator: Clients (aged 18 or over) accessing long term community support at the year end 31st March: SALT	
Performance Analysis	Since April the proportion of clients using social care who receive self-directed support is 96.5%. In terms of actual numbers this equates to 752 individuals receiving self-directed support.  When compared to the end of year figure for the past 2 years, performance for this indicator has fallen from 98.7% in 2019/20 and 98.6% in 2020/21 to the current figure of 96.5%	
	ASC 049	ASC 049 - (ASCOF 1C (1a)) Proportion of people using social care who receive self-directed support
	(ASCOF 1C (1a)) Proportion of people using social care who receive self-directed support	
IN MONTH PERFORMANCE	Target	
	Apr-21	98.0
	May-21	97.9
	Jun-21	97.6
	Jul-21	97.9
	Aug-21	97.6
	Sep-21	97.3
	Oct-21	97.7
	Nov-21	97.7
	Dec-21	97.5
	Jan-22	97.4
	Feb-22	97.3
Mar-22	96.8	
Annual Trend	2018/19	97.8
	2019/20	98.7
	2020/21	98.6
	2021/22	96.5

**SELF DIRECTED SUPPORT**

**ASC 049 - Proportion of people using social care who receive self-directed support**

<b>DEFINITION</b>	<p><b>QUALITY OF LIFE: ASC 049 (ASCOF 1C (1a))</b> – Proportion of people using social care who receive self-directed support (Bigger is better)</p> <p><b>Numerator:</b> The number of users receiving either a) Direct Payment, b) Part Direct Payment or c) CASSR managed Personal Budget at the year-end 31st March: SALT</p> <p><b>Denominator:</b> Clients (aged 18 or over) accessing long term community support at the year end 31st March: SALT</p>
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18-64

Type of self directed support	
Direct Payments	165
CASSR Managed Personal Budget	164
Part Direct Payments	61
<b>Total</b>	<b>390</b>

Primary Support Reason	
Learning Disability Support	245
Physical Support - Personal Care Support	99
Mental Health Support	26
Physical Support - Access and Mobility Only	13
Social Support - Support for Social isolation / other	6
Social Support - Substance misuse support	0
Sensory Support - support for dual impairment	1
Support with memory and cognition	0
Sensory Support - support for hearing impairment	0
Sensory Support - Support for Visual Impairment	0
<b>Total</b>	<b>390</b>

65+

Type of self directed support	
CASSR Managed Personal Budget	309
Direct Payments	43
Part Direct Payments	10
<b>Total</b>	<b>362</b>

Primary Support Reason	
Physical Support - Personal Care Support	229
Learning Disability Support	38
Physical Support - Access and Mobility Only	28
Support with memory and cognition	31
Mental Health Support	25
Social Support - Support for Social isolation / other	7
Sensory Support - Support for Visual Impairment	2
Sensory Support - support for hearing impairment	2
Sensory Support - support for dual impairment	0
Social Support - Support misuse support	0
<b>Total</b>	<b>362</b>

ASCOF 1c(1a) - 2020-21 Regional breakdown for proportion of people who use services who receive Self Directed Support (bigger is better)

2020/21	
South Tyneside	100.0
Middlesbrough	100.0
Redcar and Cleveland	100.0
Sunderland	99.5
Stockton-on-Tees	99.2
North Tyneside	98.7
<b>Darlington</b>	<b>98.6</b>
Gateshead	98.3
Newcastle upon Tyne	96.3
Durham	95.9
Hartlepool	94.1
Northumberland	93.9

**SELF DIRECTED SUPPORT**

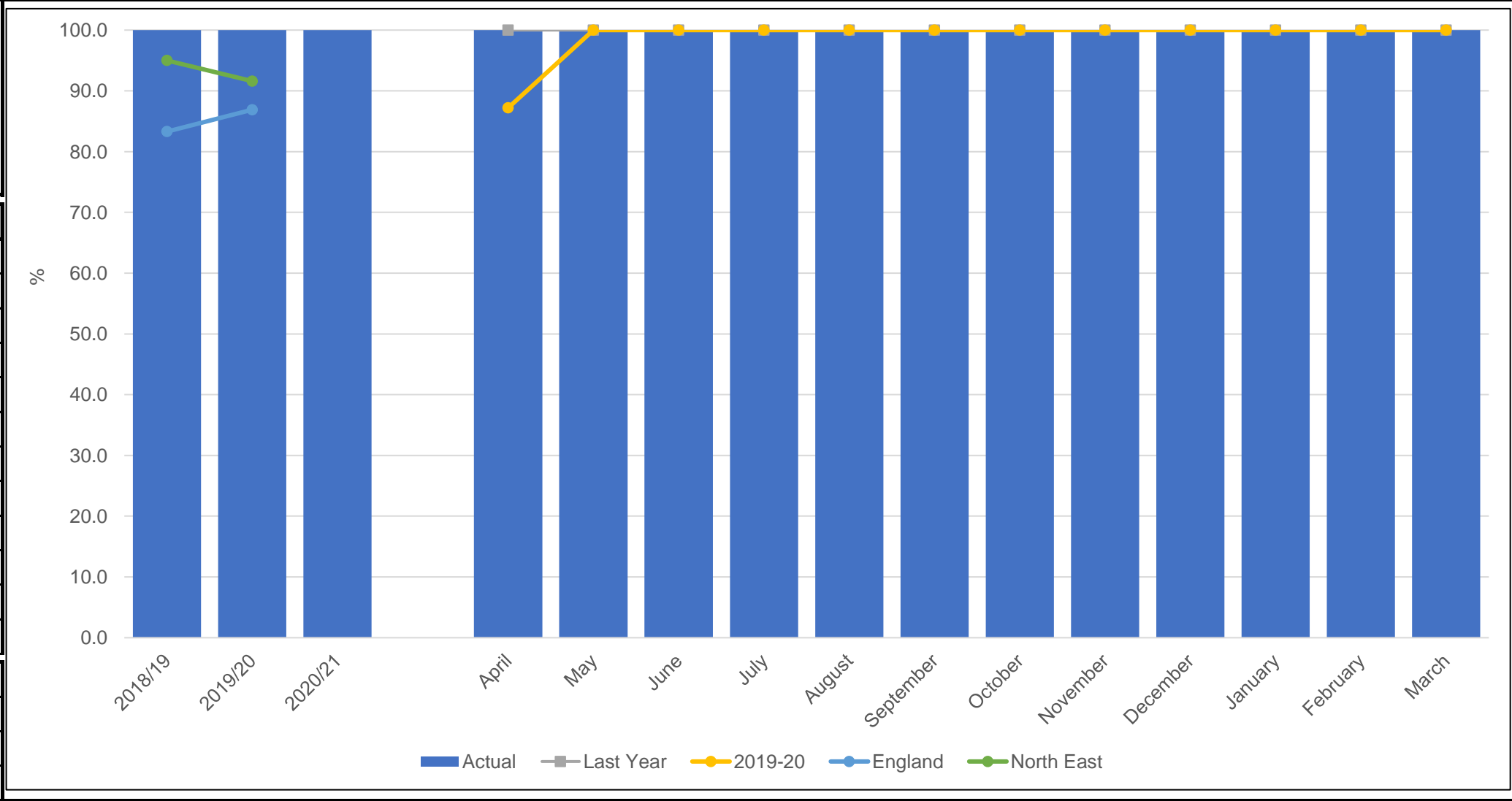
**ASC 050 (ASCOF 1C (1b)) Proportion of carers using social care who receive self-directed support**

**DEFINITION**  
 QUALITY OF LIFE: ASC 050 (ASCOF 1C (1b)) – Proportion of carers using social care who receive self-directed support (Bigger is better)  
 Numerator: The number of users receiving either a) Direct Payment, b) Part Direct Payment or c) CASSR managed Personal Budget at the year-end 31st March: SALT  
 Denominator: Carers (caring for someone aged 18 or over) receiving carer-specific services in the year to 31st March: SALT

**Performance Analysis**  
 Since April the proportion of carers using social care who receive self-directed support is 100%. In terms of actual numbers this equates to 94 carers receiving self-directed support.  
 All carers who are in receipt of a commissioned service are now recorded as having a personal budget, therefore this indicator should always be recorded as 100% of carers being in receipt of self-directed support.  
 The actual number of carers has fallen when compared to the previous 2 years. Last year the number of carers receiving self directed support was 107 whilst during 2019-20 it was 101.

**ASC 050 - (ASCOF 1C (1b)) Proportion of carers using social care who receive self-directed support**

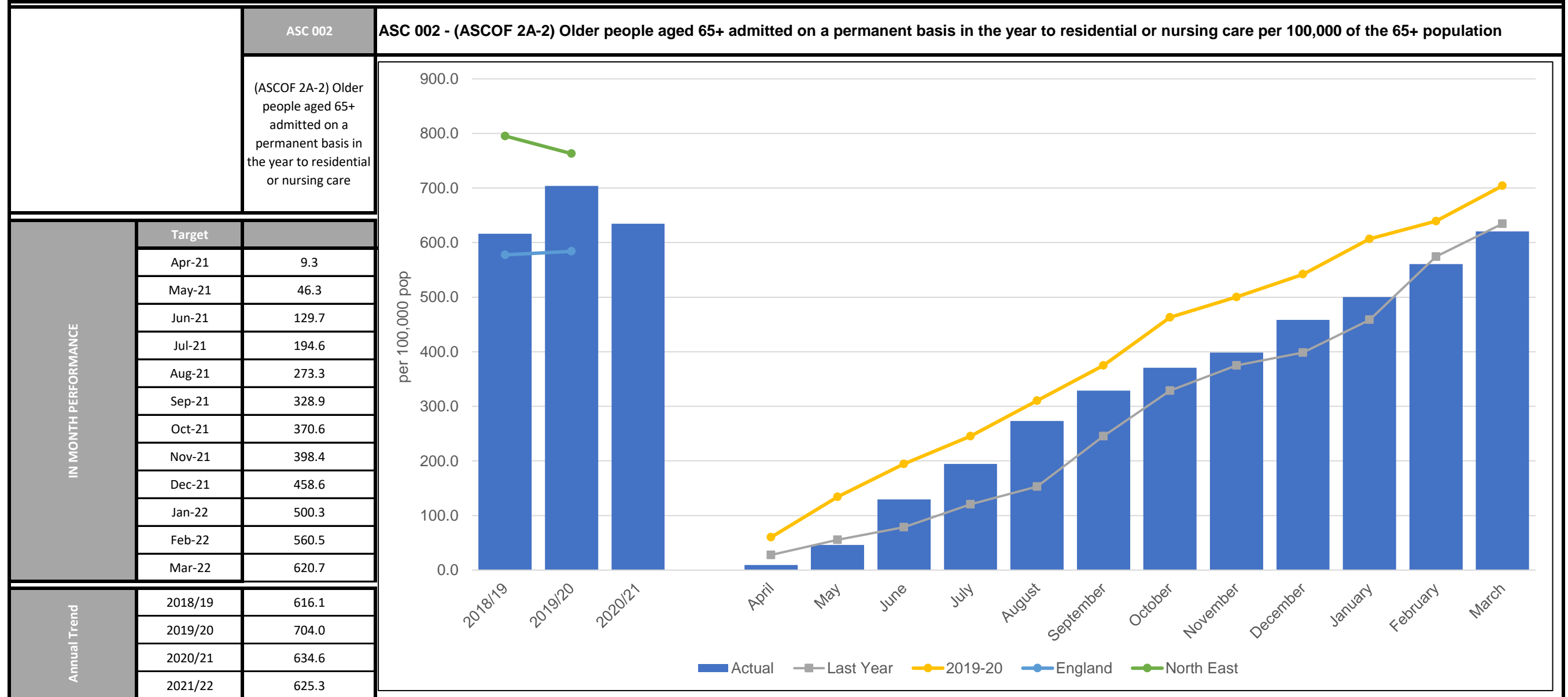
ASC 050  
 (ASCOF 1C (1b))  
 Proportion of carers using  
 social care who receive  
 self-directed support



IN MONTH PERFORMANCE	Target	
	Apr-21	100.0
	May-21	100.0
	Jun-21	100.0
	Jul-21	100.0
	Aug-21	100.0
	Sep-21	100.0
	Oct-21	100.0
	Nov-21	100.0
	Dec-21	100.0
	Jan-22	100.0
	Feb-22	100.0
Mar-22	100.0	

Annual Trend	2018/19	100.0
	2019/20	100.0
	2020/21	100.0
	2021/22	100.0

SELF DIRECTED SUPPORT	
ASC 002	(ASCOF 2A-2) Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care per 100,000 of the 65+ population
DEFINITION	<p>REDUCE THE NEED: ASC 002 (ASCOF 2A-2) – Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care. (Smaller is better)</p> <p>Numerator: The sum of the number of council-supported permanent admissions of older people (aged 65 and over) to residential and nursing care during the year (excluding transfers between residential and nursing care): SALT</p> <p>Denominator: Size of older people population (aged 65 and over) in area (ONS mid-year population estimates).</p>
Performance Analysis	<p>Since April the number of 65+ who have been permanently placed into residential care is 134 (620.7 per 100,000 population). When compared to the same period last year the number of permanent admissions during the same period was 137 and 152 in 2019/20.</p> <p>Out of the 134 clients placed into permanent care since April 106 of these came straight from short break stays which equates to 79%, this is compared to 68% in the same period during 2020/21 and 83% during 2019/20.</p>

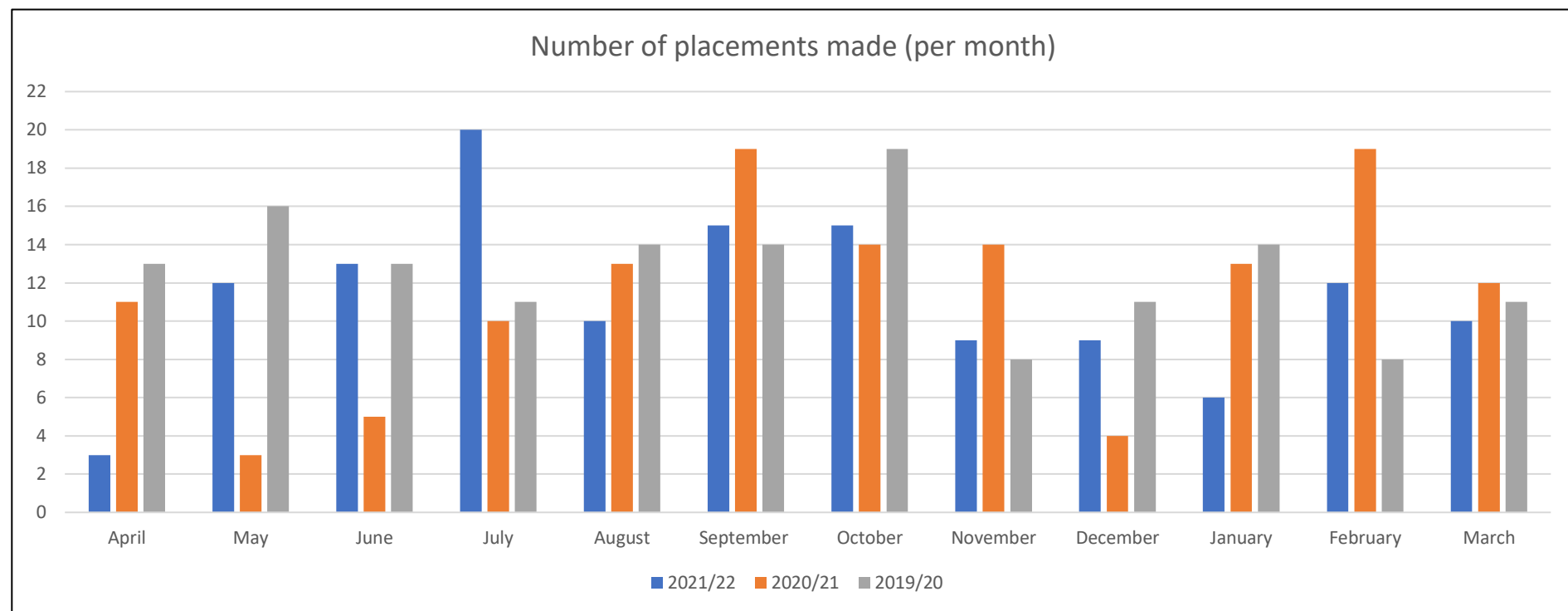


**SELF DIRECTED SUPPORT**  
**ASC 002- Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care (per 100,000 of pop)**

**DEFINITION**  
**REDUCE THE NEED: ASC 002 (ASCOF 2A-2)** – Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care. (Smaller is better)  
**Numerator:** The sum of the number of council-supported permanent admissions of older people (aged 65 and over) to residential and nursing care during the year (excluding transfers between residential and nursing care): SALT  
**Denominator:** Size of older people population (aged 65 and over) in area (ONS mid-year population estimates).

**Breakdown of placements made per month for the past 3 years**

	April	May	June	July	August	September	October	November	December	January	February	March	Total
<b>2021/22</b>	3	12	13	20	10	15	15	9	9	6	12	10	<b>134</b>
<b>2020/21</b>	11	3	5	10	13	19	14	14	4	13	19	12	<b>137</b>
<b>2019/20</b>	13	16	13	11	14	14	19	8	11	14	8	11	<b>152</b>



**ASCOF 2a(2) - 2020-21 Regional breakdown for permanent admissions 65+ (smaller is better)**

<b>2020/21</b>	
North Tyneside	424.4
Hartlepool	582.4
Northumberland	609.6
Stockton-on-Tees	619.8
<b>Darlington</b>	<b>637.1</b>
Durham	658.7
Redcar and Cleveland	699.9
South Tyneside	701.0
Newcastle upon Tyne	713.4
Middlesbrough	844.3
Gateshead	1,060.1
Sunderland	1,170.1



**SELF DIRECTED SUPPORT**  
**ASC 002- Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care (per 100,000 of pop)**

<b>DEFINITION</b>	<p><b>REDUCE THE NEED: ASC 002 (ASCOF 2A-2)</b> – Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care. (Smaller is better)</p> <p><b>Numerator:</b> The sum of the number of council-supported permanent admissions of older people (aged 65 and over) to residential and nursing care during the year (excluding transfers between residential and nursing care): SALT</p> <p><b>Denominator:</b> Size of older people population (aged 65 and over) in area (ONS mid-year population estimates).</p>
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Age Breakdown

	65-70	71-75	76-80	81-85	86-90	91-95	96-99	100+
2021/22	9	14	14	36	31	21	8	1
2020/21	8	6	11	16	25	17	5	1
2019/20	9	5	14	25	31	15	8	1

Service Type

Service Type (2021/22)	
Permanent Residential Care	120
Permanent Nursing Care	14

Breakdown of Service Element for each placement

Service Element (2021/22)	
OP Residential	76
EMI Residential	38
EMI MH Residential	6
OP Nursing	9
EMI MH Nursing	3
EMI Nursing	2

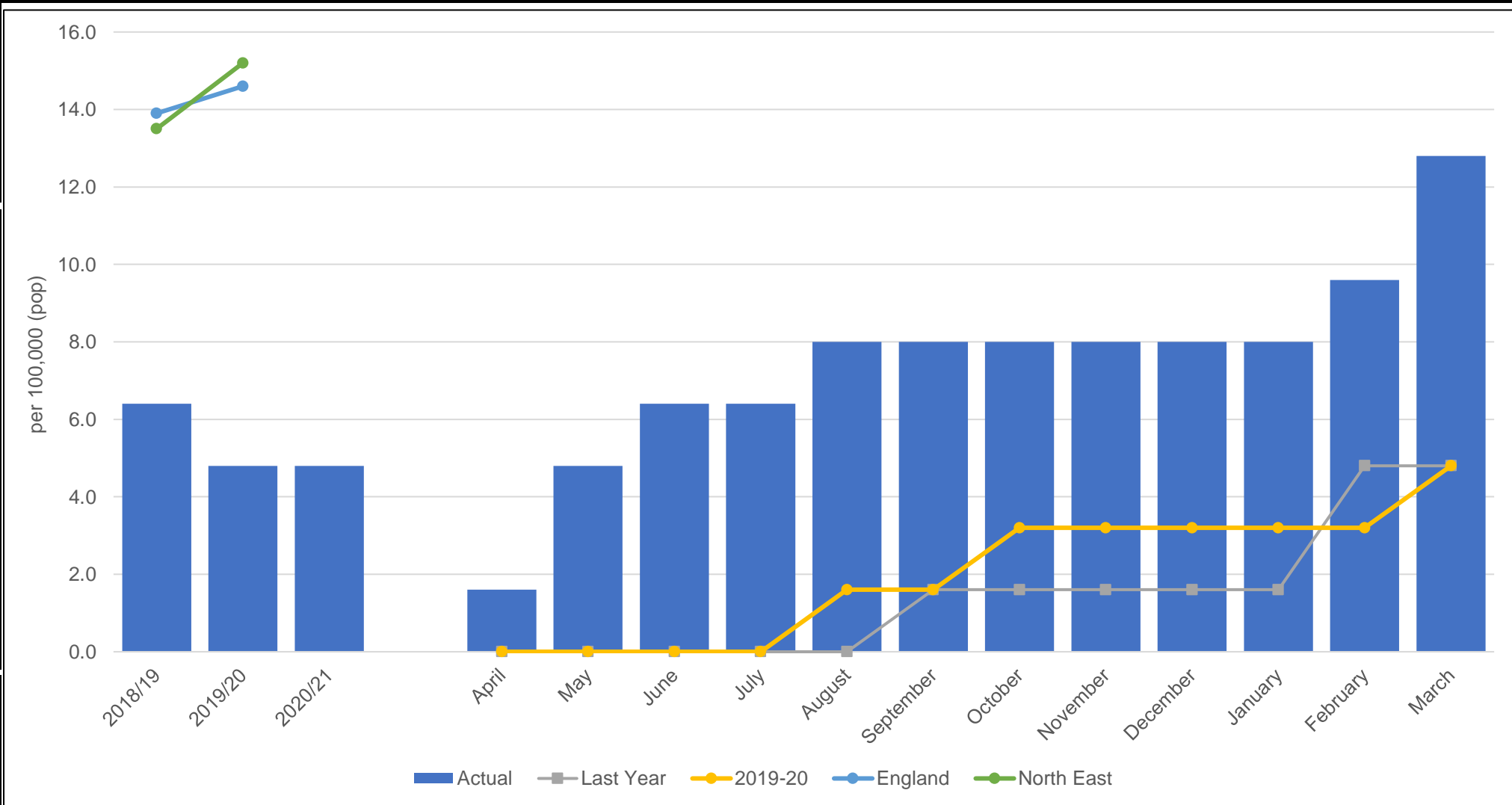
Breakdown of Long Term Support Reasons

Long Term Support Reason (2021/22)	
Physical Support - Personal Care Support	79
Support with Memory and Cognition	27
Mental Health Support	16
Physical Support - Access and Mobility Only	6
Learning Disability Support	3
Sensory Support - Support for Visual Impairment	2
Social Support - Support for Social Isolation / Other	1

Length of time in SBS prior to moving into permanent care

	SBS (weeks)		
	2021/22	2020/21	2019/20
0-6 weeks	23	23	49
6-12 weeks	30	28	34
12-18 weeks	22	11	14
18-24 weeks	12	9	8
24-30 weeks	9	6	4
30+ weeks	16	14	4

SELF DIRECTED SUPPORT		
ASC 003	(ASCOF 2A-1) Adults aged 18 - 64 admitted on a permanent basis in the year to residential or nursing care homes, per 100,000 population	
DEFINITION	<p>REDUCE THE NEED: ASC 003 (ASCOF 2A-1) – Adults aged 18-64 admitted on a permanent basis in the year to residential or nursing care homes (Smaller is better)</p> <p>Numerator: The sum of the number of council-supported permanent admissions of adults (18-64) to residential and nursing care during the year (excluding transfers between residential and nursing care): SALT</p> <p>Denominator: Size of population (aged 18-64) in area (ONS mid-year population estimates).</p>	
Performance Analysis	<p>Since April there have been 11 individuals who have been placed permanently into residential care. This is an increase in numbers compared to the same period last year where the total was 3 and also in 2019-20 when it was 2.</p> <p>A robust assurance by Team Managers and Validation continues to ensure that clients only enter permanent care when necessary.</p>	
		ASC 003 - (ASCOF 2A-1) Adults aged 18 - 64 admitted on a permanent basis in the year to residential or nursing care homes, per 100,000 population
		(ASCOF 2A-1) Adults aged 18 - 64 admitted on a permanent basis in the year to residential or nursing care homes, per 100,000 population
IN MONTH PERFORMANCE	Target	
	Apr-21	1.6
	May-21	4.8
	Jun-21	6.4
	Jul-21	6.4
	Aug-21	8.0
	Sep-21	8.0
	Oct-21	8.0
	Nov-21	8.0
	Dec-21	8.0
	Jan-22	8.0
	Feb-22	9.6
Mar-22	12.8	
Annual Trend	2018/19	6.4
	2019/20	4.8
	2020/21	4.8
	2021/22	17.6



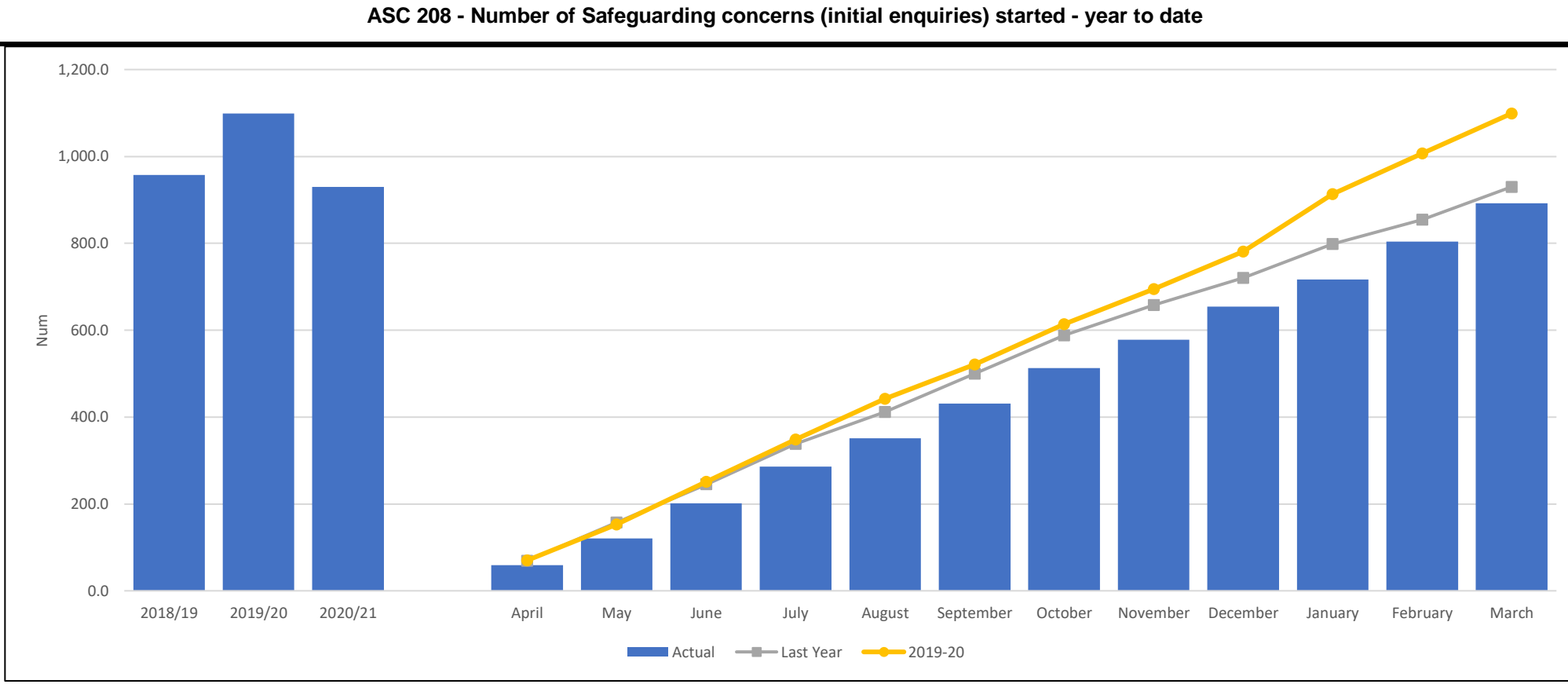
**SAFEGUARDING**

ASC 208 Number of Safeguarding concerns (initial enquiries) started - year to date

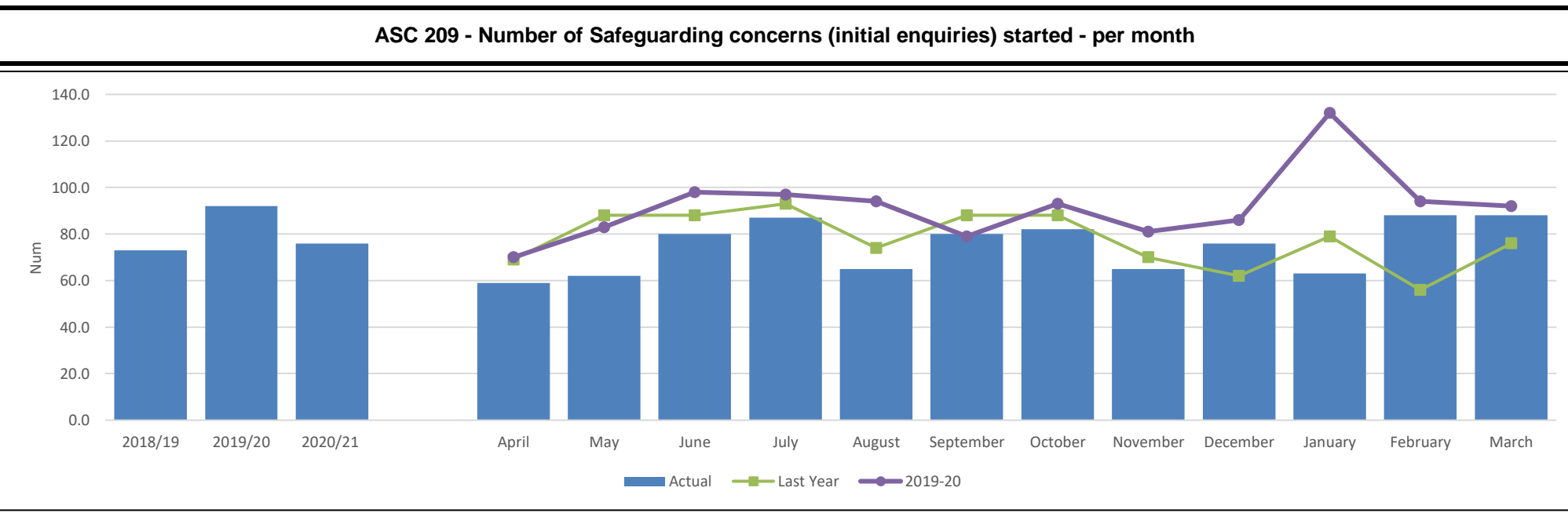
ASC 209 Number of Safeguarding concerns (initial enquiries) started - per month

**Performance Analysis**  
 There have been 890 safeguarding initial enquiries started since April. This continues to be less than the same time during the past 2 years.  
 During 2020/21 there was an average of 77 initial enquiries started each month, the average of initial enquiries started since April is 75 which is lower than last year's average.

	ASC 208	ASC 209
	Number of Safeguarding concerns (initial enquiries) started - year to date	Number of Safeguarding concerns (initial enquiries) started - per month



IN MONTH PERFORMANCE	Target			
	Apr-21	59.0	59.0	
	May-21	121.0	62.0	
	Jun-21	201.0	80.0	
	Jul-21	286.0	87.0	
	Aug-21	351.0	65.0	
	Sep-21	431.0	80.0	
	Oct-21	513.0	82.0	
	Nov-21	578.0	65.0	
	Dec-21	654.0	76.0	
	Jan-22	717.0	63.0	
	Feb-22	804.0	88.0	
Mar-22	892.0	88.0		



Annual Trend	2018/19	957.0	73.0
	2019/20	1099.0	92.0
	2020/21	930.0	76.0
	2021/22	890.0	88.0

SAFEGUARDING			
ASC 211	Number of strategy meetings undertaken i.e. concerns progressed to strategy per month		
DEFINITION	ASC 211 - Number of strategy meetings undertaken i.e. concerns progressed to strategy per month		
Performance Analysis	<p>244 of the 890 safeguarding initial enquires started during 2021/22 have progressed to strategy. That is a 27.4% conversion rate.</p> <p>The conversion rate for the same period during 2020/21 was 30.5% and during 2019/20 it was 28.6%.</p>		
	ASC11	ASC 211 - Number of strategy meetings undertaken i.e. concerns progressed to strategy per month	
	Number of strategy meetings undertaken i.e.concerns progressed to strategy per month		
IN MONTH PERFORMANCE	Target		
	Apr-21		20.0
	May-21		15.0
	Jun-21		14.0
	Jul-21		25.0
	Aug-21		15.0
	Sep-21		22.0
	Oct-21		19.0
	Nov-21		24.0
	Dec-21		28.0
	Jan-22		16.0
	Feb-22		19.0
Mar-22	14.0		
Annual Trend	2018/19		18.0
	2019/20	22.0	
	2020/21	18.0	
	2021/22 (YTD)	22.0	

**ADULTS SCRUTINY COMMITTEE  
23 AUGUST 2022**

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**WORK PROGRAMME**

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**SUMMARY REPORT**

**Purpose of the Report**

1. To consider the work programme items scheduled to be considered by this Scrutiny Committee during the 2022/23 Municipal Year and to consider any additional areas which Members would like to suggest should be included.

**Summary**

2. Members are requested to consider the attached draft work programme (**Appendix 1**) for the remainder of the Municipal Year, which has been prepared based on Officers recommendations and recommendations previously agreed by this Scrutiny Committee in the last Municipal Year.
3. Once the work programme has been approved by this Scrutiny Committee, any additional areas of work which Members wish to add to the agreed work programme will require the completion of a quad of aims in accordance with the previously approved procedure (**Appendix 2**).

**Recommendations**

4. It is recommended that Members note the current status of the Work Programme and consider any additional areas of work they would like to include.
5. Members' views are requested.

**Luke Swinhoe  
Assistant Director Law and Governance**

**Background Papers**

No background papers were used in the preparation of this report.

Author: Paul Dalton

S17 Crime and Disorder	This report has no implications for Crime and Disorder
Health and Well Being	This report has no direct implications to the Health and Well Being of residents of Darlington.
Carbon Impact	There are no issues which this report needs to address.
Diversity	There are no issues relating to diversity which this report needs to address
Wards Affected	The impact of the report on any individual Ward is considered to be minimal.
Groups Affected	The impact of the report on any individual Group is considered to be minimal.
Budget and Policy Framework	This report does not represent a change to the budget and policy framework.
Key Decision	This is not a key decision.
Urgent Decision	This is not an urgent decision
Council Plan	The report contributes to the Council Plan in a number of ways through the involvement of Members in contributing to the delivery of the Plan.
Efficiency	The Work Programmes are integral to scrutinising and monitoring services efficiently (and effectively), however this report does not identify specific efficiency savings.
Impact on Looked After Children and Care Leavers	This report has no impact on Looked After Children or Care Leavers

## MAIN REPORT

### Information and Analysis

6. The format of the proposed work programme has been reviewed to enable Members of this Scrutiny Committee to provide a rigorous and informed challenge to the areas for discussion.
7. The Council Plan sets the vision and strategic direction for the Council through to May 2023, with its overarching focus being 'Delivering success for Darlington'.
8. In approving the Council Plan, Members have agreed to a vision for Darlington which is a place where people want to live and businesses want to locate, where the economy continues to grow, where people are happy and proud of the borough and where everyone has the opportunity to maximise their potential.
9. The vision for the Adults Portfolio is 'a Borough where vulnerable adults can be helped and supported to maximise their independence and enjoy life to the full, and where care services are available to those in need'.

### Forward Plan and Additional Items

10. Once the Work Programme has been agreed by this Scrutiny Committee, any Member seeking to add a new item to the work programme will need to complete a Quad of Aims.
11. A copy of the index of the Forward Plan has been attached at **Appendix 3** for information.

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**ADULTS SCRUTINY COMMITTEE WORK PROGRAMME 2022/23**

<b>Topic</b>	<b>Timescale</b>	<b>Lead Officer</b>	<b>Link to PMF (metrics)</b>	<b>Scrutiny's Role / Notes</b>
Performance Indicators Quarter 4 2021/2022  End of Year Performance (including Compliments, Comments and Complaints)	23 August 2022	Sharon Raine / James Stroyan	ASC 002 ASC 003 ASC 019 ASC 045 ASC 046 ASC 049 ASC 050 ASC 208 ASC 209 ASC 211	To monitor Key Performance Indicators.  To receive six-monthly monitoring reports and undertake any further detailed work into particular outcomes if necessary.
Reforms to Adult Social Care – Overview	23 August 2022	Joss Harbron		To receive an overview on reforms to Adult Social Care.
Quality Standards Monitoring Outcomes 2021-2023: Agreement for the provision of Residential Care for Adults and Older People and Older People with Mental Health Problems 2013-2023	25 October 2022	Christine Shields		To look at the outcome of the assessment and undertake any further work if necessary.
Transformation of the RIACT (Responsive Integrated Assessment Care Team) / Reablement team, and the co-location with CDDFT – Six Month Review	25 October 2022	Geraldine Earley, Linda Thirkeld and Carmel Reilly		To monitor the transformation of the RIACT (Responsive Integrated Assessment Care Team) / Reablement team, and review the co-location with CDDFT (County Durham and Darlington Foundation Trust).
Reforms to Adult Social Care – Update	25 October 2022	Joss Harbron		To receive an update on progress in relation to the reforms to Adult Social Care.
Reforms to Adult Social Care - Update	13 December 2022	Joss Harbron		To receive an update on progress in relation to the reforms to Adult Social Care.

Increased Cost of Living: Impact on Adult Social Care Staff and Service Users	13 December 2022	Joss Harbron		
Reforms to Adult Social Care - Update	7 February 2023	Joss Harbron		To receive an update on progress in relation to the reforms to Adult Social Care.
Performance Indicators Quarter 2 2022/2023	7 February 2023	Sharon Raine / Joss Harbron	ASC 002 ASC 003 ASC 019 ASC 045 ASC 046 ASC 049 ASC 050 ASC 208 ASC 209 ASC 211	To monitor Key Performance Indicators.  To receive six-monthly monitoring reports and undertake any further detailed work into particular outcomes if necessary.
Darlington Safeguarding Partnership - Annual Report	7 February 2023	Ann Baxter / Amanda Hugill	ASC 028 ASC 029 ASC 059 ASC 061 ASC 062 ASC 199 ASC 200 ASC 201 ASC 202 ASC 203 ASC 204 ASC 205 ASC 206 ASC 207 ASC 209 ASC 210 ASC 213 ASC 214	To consider the Annual Report on the work of the Board and to receive reassurance that adult safeguarding is being addressed and an effective approach is in place.  To be advised of the key issues for the Board and funding.

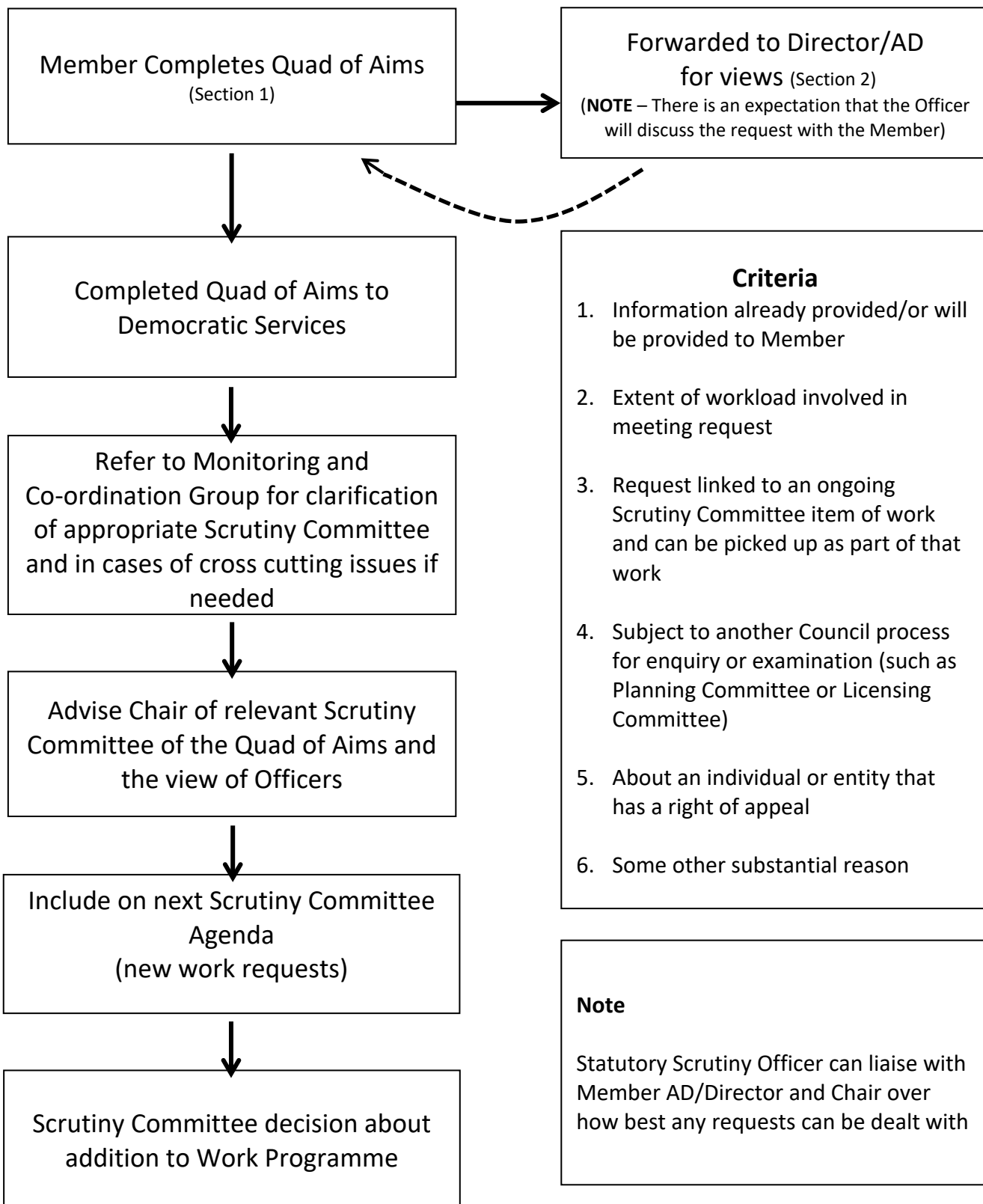
Review of Dementia Care Services / Autism (include Health and Housing Scrutiny Committee)	7 February 2023	Clinical Commissioning Group		
Drug and Alcohol Abuse Update (include Health and Housing Scrutiny Committee)	7 February 2023	Public Health		
Presentation from a Nursing Care Home Manager	TBC (Post-March 2023)			

**Task and Finish Review Group(s)**

- **‘Loneliness and Connected Communities’ Task and Finish Review Group** – commenced Tuesday, 28<sup>th</sup> January 2020;
- **‘Review of Adult Care Services during Covid Task and Finish Group’** – commenced Friday, 21<sup>st</sup> May 2021.
- **‘Nursing Care Homes in Special Measures Task and Finish Group’** (with an invite extended to the Health and Housing Scrutiny Committee) – commenced (TBC)

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### PROCESS FOR ADDING AN ITEM TO SCRUTINY COMMITTEE'S PREVIOUSLY APPROVED WORK PROGRAMME



**QUAD OF AIMS (MEMBERS' REQUEST FOR ITEM TO BE CONSIDERED BY SCRUTINY)**

**SECTION 1 TO BE COMPLETED BY MEMBERS**

**NOTE** – This document should only be completed if there is a clearly defined and significant outcome from any potential further work. This document should **not** be completed as a request for or understanding of information.

<b>REASON FOR REQUEST?</b>	<b>RESOURCE (WHAT OFFICER SUPPORT WOULD YOU REQUIRE?)</b>
<b>PROCESS (HOW CAN SCRUTINY ACHIEVE THE ANTICIPATED OUTCOME?)</b>	<b>HOW WILL THE OUTCOME MAKE A DIFFERENCE?</b>

Signed Councillor .....

Date .....

**SECTION 2 TO BE COMPLETED BY DIRECTORS/ASSISTANT DIRECTORS**  
**(NOTE – There is an expectation that Officers will discuss the request with the Member)**

	<b>Criteria</b>
1. (a) Is the information available elsewhere? Yes ..... No ..... If yes, please indicate where the information can be found (attach if possible and return with this document to Democratic Services) .....	1. Information already provided/or will be provided to Member
(b) Have you already provided the information to the Member or will you shortly be doing so? .....	2. Extent of workload involved in meeting request
2. If the request is included in the Scrutiny Committee work programme what are the likely workload implications for you/your staff? .....	3. Request linked to an ongoing Scrutiny Committee item of work and can be picked up as part of that work
3. Can the request be included in an ongoing Scrutiny Committee item of work and picked up as part of that? .....	4. Subject to another Council process for enquiry or examination (such as Planning Committee or Licensing Committee)
4. Is there another Council process for enquiry or examination about the matter currently underway? .....	5. About an individual or entity that has a right of appeal
5. Has the individual or entity some other right of appeal? .....	6. Some other substantial reason
6. Is there any substantial reason (other than the above) why you feel it should not be included on the work programme? .....	

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**Signed .....** **Position .....** **Date .....**



**DARLINGTON BOROUGH COUNCIL  
FORWARD PLAN**

**APPENDIX 3**



**FORWARD PLAN  
FOR THE PERIOD: 3 AUGUST 2022 - 31 DECEMBER 2022**

<b>Title</b>	<b>Decision Maker and Date</b>
Annual Review of the Investment Fund	Cabinet 6 Sep 2022
Bus Services	Cabinet 6 Sep 2022
Complaints, Compliments and Comments Annual Reports 2021/22	Cabinet 6 Sep 2022
Complaints Made to Local Government Ombudsman	Cabinet 6 Sep 2022
Draft Supplementary Planning Guidance (SPD) Design Code - Skertingham Garden Village SPD Consultation Request	Cabinet 6 Sep 2022
Housing Services Anti-Social Behaviour Policy	Cabinet 6 Sep 2022
Museum Accreditation Policies	Cabinet 6 Sep 2022
Project Position Statement and Capital Programme Monitoring 2022/23 - Quarter 1	Cabinet 6 Sep 2022
Regulatory Investigatory Powers Act (RIPA)	Cabinet 6 Sep 2022
Restoration of Locomotion No 1 Replica - Release of Capital	Cabinet 6 Sep 2022
Schedule of Transactions - September 2022	Cabinet 6 Sep 2022
School Term Dates 2024/25	Cabinet 6 Sep 2022
The Treatment of War Pensions in the Calculation of Housing Benefit	Cabinet 6 Sep 2022
Darlington Transport Plan	Council 24 Nov 2022 Cabinet 11 Oct 2022
Land at Faverdale - Burtree Garden Village Development	Cabinet 11 Oct 2022
Treasury Management Annual and Outturn Prudential Indicators 2022/23	Cabinet 11 Oct 2022
Annual Audit Letter 2020/21	Cabinet 8 Nov 2022
Council Tax Exemption for Care Leavers 2023/24	Cabinet 8 Nov 2022
Council Tax Support - Scheme Approval 2023/24	Council 24 Nov 2022 Cabinet 8 Nov 2022
Final Version of Supplementary Planning Guidance (SPD) Design Code - Skertingham Garden Village	Cabinet 8 Nov 2022
Project Position Statement and Capital Programme Monitoring - Quarter 2	Cabinet 8 Nov 2022
Revenue Budget Monitoring - Quarter 2	Cabinet 8 Nov 2022
Housing Services Fire Safety Policy	Cabinet 6 Dec 2022
Mid-Year Prudential Indicators and Treasury Management 2022/23	Council 26 Jan 2023 Cabinet 6 Dec 2022
Council Chamber Refurbishment	Cabinet
Darlington Parking Strategy	Council Cabinet
Darlington Town Centre Transport Plan	Council

**DARLINGTON BOROUGH COUNCIL  
FORWARD PLAN**

	Cabinet
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